

Zoom Sundays - FAQs

We are making some changes to the way that we are hosting our online services in the coming weeks. The biggest change is that we will be making use of Zoom and therefore will have some more live elements during our online services. We've put together this document to try and answer some of the questions that there will be relating to these changes!

Why the changes

- Pre-recorded services take up a lot of time & expertise during the week and the capacity of our staff team is currently in major flux due to various personal situations
- We wanted to continue to provide an online presence, whilst reducing some of the particular stresses on a small number of people who have been involved week in week out since the beginning of the first lockdown

Why Zoom:

- It will help us to easily create a more interactive service where people can bring contributions including prophetic words, encouragements, scripture readings and prayers. We will also have the ability to have live worship and preaching.
- It allows us to also livestream our service to YouTube and therefore to Church Online to enable us to continue to have a public presence and to be able to invite guests to join us in our meetings
- Helps with social interaction and gives people the opportunity to see one another
- Many of us have been using zoom for small groups and other family gatherings and so it is a software people are familiar with
- It also gives us the option for people who don't have access to a computer to dial in and listen along / contribute

What time will the services take place?

- Our Live Sunday service will take place at 10am
- Live video chat on Zoom will start at 9.45am
- There will be a 5min countdown to our start time
- We are aiming to provide a 7pm repeat but you can also access on demand on YouTube if you miss our 10am service (*see more below*)

How will we make sure our services are secure?

- We will only be distributing the Zoom log in details to our Church Suite mailing list and via our LifeGroups to those on the periphery
 - This allows us to monitor and keep an eye on who is joining us online, we will use the waiting room function so people can't just gain access to the Zoom gathering
- We can therefore help minimise 'Zoom Bombing' and interruptions

- Only hosts or co-hosts will be able to screen share and we will have a team who are helping to behind the scenes to make the meeting run smoothly
- ***We're asking people not to share the log in details on social media although you can share them in private messages or with friends / relatives.***

What about my privacy, will I be on a live-stream?

- Because we are live-streaming the Zoom service to YouTube and our Church Online channel there is a chance that you may end up on the recording.
- This will only happen if you contribute to the meeting, as the output will only display those who are 'spotlighted' or are considered the 'live screen'. The best way to avoid this is to keep your microphone muted.
- If you are uncomfortable being included in the broadcast we'd recommend you join us from YouTube or via church online.

What about Foster Carers and Vulnerable Children / Adults?

- If you are a foster carer or look after vulnerable children / adults it may be worth considering the best way to access our services.
- We don't want you or your family to feel excluded from what is going on but you may want to think through the implications.
- It may be easier for you to join us from the usual Church Online platform or watch via YouTube, although you may have a better option available to you!
- You could consider some of the family joining via Zoom whilst others watch via YouTube / Church Online

How can we invite guests? What about those who don't have access to Zoom or the log in information?

- Zoom allows us to livestream our services so you can invite people to join us on our YouTube channel and also via our church online platform
- YouTube: youtube.com/jubileederby
- Church Online: live.jubilee.org.uk
- Our Sunday gathering will now be at 10 am only and catch up will be via our YouTube Channel or by visiting: jubilee.org.uk/watch
- You can catch up on our previous archive by going to our media page: jubilee.org.uk/media or directly on our Vimeo channel.
- If you are accessing our live-streams via YouTube you will be able to pause, rewind and continue from where you left off. So if you join us a bit late or you need to pop out for some reason you can still catch up before the end of the meeting.
- Once the meeting has finished YouTube will encode and make the stream available for catch up. This may take a few minutes processing time but usually happens pretty quickly.

What about Children & Young People?

- We are hoping that this new format will enable some of our younger members and children to also share something of what is going on in their lives, this is another clear advantage of this format
- We are liaising with our Childrens teams about ways in which we can engage our younger audience, hopefully with some specific features that children and families can join in with.

How will the services work?

- The team will set up and test the system each week, we will have the waiting room function enabled so if you arrive a bit early we'll know you are there and admit people as soon as the tech team are happy that things are working
- We'll ask you to mute your microphone unless you are contributing or you're saying hello and greeting people who are arriving to be with us.
- The meeting host will let you know the best way to contribute - you may be instructed to chat with a nominated person during the meeting if you have something to share and the meeting host will then invite you to share at the appropriate moment.
- There will be a live worship element led by one of the team and we plan to display song words via a screen share
- There will be a live preach element from one of our preaching team and this may include more interactive elements
- We don't expect the meetings to be any longer than they have been of recent weeks but obviously there will be a learning curve for everyone so please do bear with us in the early weeks as we settle into this new format.

What are the plans for later in the year?

- As soon as it is practical and safe we hope to begin live streaming from a central venue. This very much depends on the availability of a suitable venue or QUAD being open again. We anticipate that at first this will be limited to necessary staff and those involved in the meeting.
- Once we are back in QUAD and it is safe to begin to open our meetings up to have a small congregation in the room we will do that using a ticketed system so that we can safely accommodate people and adhere to local and national recommendations
- Our Livestream and in-person gatherings will no doubt continue to include some pre-recorded elements to enable more people to take part, especially those who are vulnerable or who are unable to join us in person
- We plan to continue live-streaming our services even after restrictions on our gathered numbers have been lifted
- *Clearly at the moment it is difficult for us to know when these additional changes will take place, some of them are dependant on the roll out of suitable vaccines and government directives. All of this is also*

conscience driven and we don't want to force people to join us live in person where they feel uncomfortable to do so.

If you have any further questions, suggestions or helpful feedback about what we are planning in the coming weeks then please do get in touch and we will endeavour to answer them.

You can contact us via: info@jubilee.org.uk or by calling 01332 322655

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Legals

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